

myMobile Patient User Guide

Create your myMobile account

- 1. Go to the myMobile website: https://mymobile.saskhealth.telushhm.com/myMobile.html
- 2. Click on "Not Registered?"

TELUS' Health Home Health Monitoring				
Username				
Password				
	Show Password			
Sign In				
Not Registered? Forgot Password?				

- 3. Enter the **PIN number from the TELUS welcome email,** or phone the TELUS HHM Service Desk to get your PIN.
- 4. Create a unique username and password.

Your **username** must be at least 5 characters long.

Your password must be least 8 characters long and have at least 3 of the following:

- Upper case letters: A-Z (English)
- Lower case letters: a-z (English)
- Digits: 0-9
- Special characters: `~! @ # \$ % ^ & * () _ + = { } | \ : " ; ' <> ? , . /] [

TELUS' Health Home Health Monitoring				
Please choose a username and password to complete registration and enter your PIN				
If you do not have a PIN number, please contact your Healthcare provider to request one.				
PIN				
Username				
Password				
Verify Password				
Register				
Cancel				

Need help making your account?

TELUS HHM Service Desk

Phone: 1-855-252-2512 Email: <u>hhmservicedesk@telus.com</u>



Signing In

- 1. Go to the myMobile website: https://mymobile.saskhealth.telushhm.com/myMobile.html
- 2. Enter your Username and Password and then press sign in.

TELUS' Health Home Health Monitoring		
Username		
Password		
	Show Password	
	Sign In	
Not Registe	ered?	Forgot Password?

Forgot your username and/or password?

- Call TELUS HHM Service Desk to get a new PIN number and reset your username and/or password (1-855-252-2512).
- 3. After logging in, the consent agreement will show. You must give consent to access the home page.
 - If you decline consent to the terms, you will not be able to start monitoring.

Consent Agreement	Welcome ⑦ TEST LLOOO
I Consent Decline consent	> 811HL - COPD Daily Monitoring 6:00 am - 2:00 pm Ready
All patients participating in home health monitoring are required to provide electronic consent.	Start
By pressing 'I consent', I acknowledge that I have read and agree to the following statements:	📋 My Plan
HHM is NOT AN EMERGENCY RESPONSE SYSTEM. If I need urgent help, I will call 911 or go to the nearest Emergency Department.	
By participating in the Home Health Monitoring program, personal information about me will be collected from me, my health care provider, and from the Home Health Monitoring (HHM) application.	My Latest Readings
My personal information will only be used for the purpose of providing the Home Health Monitoring service to me. The information collected from the Home Health Monitoring application is part of my health care record and may be shared with other health care providers to provide care to me.	Secure Messages
My information will be collected, used and disclosed in accordance with the applicable privacy legislation, and protected under the strict security standards followed by all health authorities and TELUS. If I have any	Consent Agreement
questions about the program or about the collection, use or disclosure of my information, I can contact the monitoring clinician.	Information
If I use the Home Health Monitoring service, I will do myMobile interviews on the days asked by my clinical team. Monitoring clinicians will see the answers to my questions and assist me in monitoring my health.	
HHM services are temporary. How long I participate in this service is a decision made between me and the monitoring clinician. My access to myMobile will be turned off once I no longer require HHM services.	
By pressing 'I consent', I acknowledge that I have read and agree to the above statements.	Sign Out



myMobile Home Page

Interviews

The 'Start' button at the top of the screen opens an interview if one is scheduled.

• If the 'Start' button does not show up, no interview is due. Instead, you will see when your next interview needs to be done.

